IN THE CLAIMS

The status of claims in the case is as follows:

1   1-9. [Canceled]

1   10. [Currently amended] A system <u>including</u> ~~for using~~ an

2   on-line data gathering tool for evaluating a <u>legacy general</u>

3   <u>procurement and accounts payable application of a client of</u>

4   <u>an enterprise</u> ~~potential client system~~ and for adapting

5   <u>through presales, assessment, preparation, development,</u>

6   <u>deployment and support stages</u> a general procurement and

7   accounts payable application to the requirements of each of

8   ~~many potential~~ <u>a plurality of</u> clients <u>of said enterprise</u>

9   ~~operable by third party providers~~ and for monitoring and

10 assuring the quality of services provided ~~by said~~ <u>by a</u>

11 service ~~providers~~ <u>provider to said clients</u>, comprising:

12   a server;

13   a storage device connected to said server;

14   a plurality of terminals<u>, said terminals including</u>
15   <u>enterprise terminals and provider terminals</u>;

16   a communication link interconnecting said server and
17   said terminals;

18   said server (1) maintaining on said storage device, for
19   each of a plurality of <u>said clients of said enterprise</u>
20   ~~customers~~, a database of templates describing
21   procedures for assessing, preparing, developing,
22   deploying and supporting ~~each of said~~ <u>general</u>
23   <u>procurement and accounts payable</u> applications <u>for each</u>
24   <u>of said clients</u>, and (2) serving said templates to
25   ~~members of enterprise teams and said third party~~
26   ~~provider teams operating~~ said terminals <u>for</u>
27   <u>presentation to teams of enterprise users and provider</u>

28   users at respective user interfaces of said enterprise

29   terminals and said provider terminals;

30   said templates providing data fields for collecting

31   support stage data from users of said provider

32   terminals during said support stage as said provider

33   users operate general procurement and accounts payable

34   applications on behalf of said clients; [[and]]

35   said server responsive ~~to member~~ support stage data

36   input to said templates at said provider terminals for

37   presenting at user interfaces of enterprise and

38   provider terminals templates for ~~coordinating,~~

39   ~~recording and~~ tracking provider team activities with

40   respect to said general procurement and accounts

41   payable application for a client during selected

42   assessment, preparation, development, deployment and

43   support stages ~~adapting a general procurement and~~

44   ~~accounts payable application to the requirements of a~~

45   ~~selected one of said potential clients,~~ said templates

46   including in a playbook summary view a create a summary

47   task selection button, a create a detailed task button,

48   a folders and views section, a task title display and

49   selection area;

50   said server, responsive to user selection of said

51   summary task selection button, presenting in said

52   selection area a listing of support stage tasks

53   organized by categories, said categories including

54   project management and transition management

55   categories;

56 said server, responsive to enterprise user selection of
57 said project management category, presenting in said
58 selection area a listing of support stage tasks for
59 post-implementation quality assurance review and
60 project support review of said provider team
61 activities; and

62 said server, responsive to provider user selection of
63 said transition management category, presenting in said
64 selection area a listing of support stage tasks for
65 providing communication support, validating transition
66 management support, and performing post implementation
67 survey support.

1 11. [Currently amended] The system of claim 10, said
2 terminals being web-enabled terminals and said server
3 further serving to said terminals a panel for task creation
4 by said teams of enterprise [[team]] users and task use by
5 said teams of enterprise and provider [[teams]] users.

12-17.   [Canceled]

1 18. [Withdrawn] A process using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, comprising the steps of:

4   gathering data describing requirements of said customer
5   for procurement and data describing currently used
6   tools and processes for satisfying said requirements;

7   and

8   gathering data from said customer which describes a
9   cost for future years of continuing with said currently
10   used tools and processes;

11   designing and deploying a new system including
12   alternative tools and processes satisfying said
13   requirements; and thereafter

14   auditing the operation of said new system using said
15   on-line data gathering tool to provide performance data
16   to said customer.

19.   [Canceled]

1 20. [Currently amended] A system ~~for using~~ including an

2 on-line data gathering tool for adapting [[a]] legacy

3 general procurement and accounts payable ~~application~~

4 applications to the requirements of each of ~~many potential~~ a

5 plurality of customers of an enterprise, said system being

6 operable by third party service provider team members to

7 manage resulting general procurement and accounts payable

8 applications, and for enterprise team members to monitor and

9 assure the quality of services provided by said third party

10 service ~~providers~~ provider team members to each said

11 ~~potential customer~~ plurality of customers by ~~and for~~

12 providing a repeatable process for training, managing,

13 certifying and educating ~~a service~~ said third party service

14 provider team members to operate ~~a general~~ each said

15 resulting general procurement and accounts payable

16 application on behalf of ~~a customer~~ a plurality of customers

17 of said ~~of an~~ enterprise, comprising:

18   a first server;

19   a storage device connected to said server;

20   a plurality of team terminals, including enterprise

21   terminals for interfacing said server to said ~~members~~

22   ~~of said~~ enterprise team members and provider terminals

23   for interfacing said server to ~~members of~~ said third

24   party service ~~providers~~ provider team members;

25

26   a second server interfacing through a firewall to an

27   operational accounting system;

28   a communication link interconnecting said first and
29   second servers and said terminals;

30   said second server for serving operational accounting
31   data to ~~said team~~ said terminals; and

32   said first server for (1) maintaining a database on
33   said storage device of templates describing procedures
34   for executing said application, and (2) serving said
35   templates to team members operating said terminals;

36   <u>said templates providing a playbook for task creation</u>
37   <u>at a user interface of said enterprise terminals and a</u>
38   <u>panel for task use at said enterprise terminals and</u>
39   <u>said provider terminals;</u>

40   <u>said playbook presenting at said user interface of said</u>
41   <u>enterprise terminals in a summary view a create a</u>
42   <u>summary task selection button, a create a detailed task</u>
43   <u>button, a folders and views section, a task title</u>
44   <u>display and selection area;</u>

45   <u>said playbook presenting at said user interface of said</u>
46   <u>provider terminals data fields for collecting support</u>
47   <u>data;</u>

48   said ~~team members~~ <u>provider terminals</u>~~, responsive to~~
49   ~~said templates,~~ <u>receiving from said third party service</u>
50   <u>provider team members said support data representing</u>
51   coordinating, recording and tracking ~~enterprise team~~
52   activities <u>of</u> ~~with respect to~~ said <u>third party</u> service
53   provider <u>team members in managing said resulting</u>

54   <u>general procurement and accounts payable application</u>
55   <u>for a selected customer of said enterprise; and</u>

56   <u>said enterprise terminals displaying to said enterprise</u>
57   <u>team members said support data in templates for</u>
58   <u>tracking activities of said third party service</u>
59   <u>provider team members in managing said resulting</u>
60   <u>general procurement and accounts payable appication for</u>
61   <u>said selected customer</u>.

21-22.   [Canceled]

1   23.   [Withdrawn]   A computer program product or computer
2 program element for using an on-line data gathering tool for
3 providing ongoing support for a general procurement and
4 accounts payable application according to the steps of:

5   maintaining a database of templates for describing
6   procedures and collecting information for supporting an
7   operational general procurement and accounts payable
8   system; and

9   operating a plurality of web-enabled user terminals to
10   access via a server said database for receiving
11   instructions and gathering said information to
12   coordinate user education, survey and quality auditing
13   tasks by a plurality of enterprise teams implementing
14   said ongoing support for said operational general
15   procurement and accounts payable application;

16   displaying at said team terminals in a playbook summary
17   view a create a summary task selection button, a create
18   a detailed task button, a folders and views section, a
19   task title display and selection area;

20   responsive to member selection of a tasks selection
21   button presenting in said selection area a listing of
22   support stage tasks organized by categories, said
23   categories including information technology, project
24   management, and transition management;

25   responsive to member selection of said information
26   technology category, presenting in said selection area
27   a first listing of support stage tasks, said member,
28   responsive to said first listing, refining and
29   executing production support for system management;

30   responsive to member selection of said project
31   management category, presenting in said selection area
32   a second listing of support stage tasks; said member,
33   responsive to said second listing, executing post-
34   implementation quality assurance review and project
35   support review;

36   responsive to member selection of said transition
37   management category, presenting in said selection area
38   a third listing of support stage tasks; said member,
39   responsive to said third listing, providing
40   communication support, validating transition management
41   support, and performing post implementation survey
42   support; and

43   responsive to user selection of a task, presenting at

44   said team terminal a task template including data

45   fields; said user providing input to said data fields

46   of indicia selectively descriptive of said support

47   stage tasks.

48   24-26. [Canceled]

49   27. [Withdrawn] A program storage device readable by a

50   machine, tangibly embodying a program of instructions

51   executable by a machine to perform a method for using an on-

52   line data gathering tool for evaluating a customer's general

53   procurement and accounts payable system, said method

54   comprising:

55   gathering data describing requirements of said customer

56   for procurement and data describing currently used

57   tools and processes for satisfying said requirements;

58   and

59   gathering data from said customer which describes a

60   cost for future years of continuing with said currently

61   used tools and processes;

62   designing and deploying a new system including

63   alternative tools and processes satisfying said

64   requirements; and thereafter

65   auditing the operation of said new system using said

66   on-line data gathering tool to provide performance data

67   to said customer.

1   28. [Withdrawn]   A system using an on-line data gathering
2   tool for evaluating a customer's general procurement and
3   accounts payable system, said method comprising:

4   means for gathering data describing requirements of
5   said customer for procurement and data describing
6   currently used tools and processes for satisfying said
7   requirements; and

8   means for gathering data from said customer which
9   describes a cost for future years of continuing with
10   said currently used tools and processes;

11   means for designing and deploying a new system
12   including alternative tools and processes satisfying
13   said requirements; and thereafter

14   means for auditing the operation of said new system
15   using said on-line data gathering tool to provide
16   performance data to said customer.

1   29. [Withdrawn]   A program storage device readable by a
2   machine, tangibly embodying a program of instructions
3   executable by a machine to perform a method using an on-line
4   data gathering tool for evaluating and on-going supporting a
5   customer's general procurement and accounts payable system,
6   said method comprising:

7   maintaining a playbook database, said playbook database
8   comprising a plurality of templates of information
9   relating to said evaluating a general procurement and
10   accounts payable system, said plurality of templates

11   being particularized for said client;

12   displaying a playbook summary view, said playbook
13   summary view comprising a folders and views section, a
14   task title display and selection area, a summary task
15   creation button, and a detailed task creation button,

16   said folders and views section including category
17   buttons relating to categories of tasks associated
18   with said evaluating and on-going supporting said
19   general procurement and accounts payable system
20   for said client, said tasks including

21   gathering data describing requirements of
22   said customer for procurement and data
23   describing currently used tools and processes
24   for satisfying said requirements; and

25   gathering data from said customer which
26   describes a cost for future years of
27   continuing with said currently used tools and
28   processes;

29   designing and deploying a new system
30   including alternative tools and processes
31   satisfying said requirements; and thereafter

32   auditing the operation of said new system
33   using said on-line data gathering tool to
34   provide performance data to said customer;

35   said task title display and selection area adapted

36   to include buttons for selecting tasks pertinent
37   to said categories of tasks,

38   said buttons for selecting tasks identifying said
39   tasks which may be so selected,

40   said buttons for selecting tasks adapted to be
41   displayed in said task title display and selection
42   area in response to a selection of a button of the
43   category buttons;

44 displaying a summary task template of said plurality of
45 templates for a selected first task of tasks identified
46 in said task title display and selection area, said
47 summary task template being displayed in response to a
48 selection of said summary task creation button, said
49 summary task template including summary parameters of
50 said selected first task; and

51 displaying a detailed task template of said plurality
52 of templates for a selected second task of tasks
53 identified in said task title display and selection
54 area, said detailed task template being displayed in
55 response to a selection of said detailed task creation
56 button, said detailed task template including detailed
57 parameters of said selected second task.

1   30. [Withdrawn] A method using an on-line data gathering
2   tool for evaluating and on-going supporting a customer's
3   general procurement and accounts payable system, said method
4   comprising:

5 maintaining a playbook database, said playbook database

6 comprising a plurality of templates of information

7 relating to said evaluating a general procurement and

8 accounts payable system, said plurality of templates

9 being particularized for said client;

10 displaying a playbook summary view, said playbook

11 summary view comprising a folders and views section, a

12 task title display and selection area, a summary task

13 creation button, and a detailed task creation button,

14   said folders and views section including category

15   buttons relating to categories of tasks associated

16   with said evaluating and on-going supporting said

17   general procurement and accounts payable system

18   for said client, said tasks including

19   gathering data describing requirements of

20   said customer for procurement and data

21   describing currently used tools and processes

22   for satisfying said requirements; and

23   gathering data from said customer which

24   describes a cost for future years of

25   continuing with said currently used tools and

26   processes;

27   designing and deploying a new system

28   including alternative tools and processes

29   satisfying said requirements; and thereafter

30   auditing the operation of said new system

31   using said on-line data gathering tool to
32   provide performance data to said customer;

33   said task title display and selection area adapted
34   to include buttons for selecting tasks pertinent
35   to said categories of tasks,

36   said buttons for selecting tasks identifying said
37   tasks which may be so selected,

38   said buttons for selecting tasks adapted to be
39   displayed in said task title display and selection
40   area in response to a selection of a button of the
41   category buttons;

42 displaying a summary task template of said plurality of
43 templates for a selected first task of tasks identified
44 in said task title display and selection area, said
45 summary task template being displayed in response to a
46 selection of said summary task creation button, said
47 summary task template including summary parameters of
48 said selected first task; and

49 displaying a detailed task template of said plurality
50 of templates for a selected second task of tasks
51 identified in said task title display and selection
52 area, said detailed task template being displayed in
53 response to a selection of said detailed task creation
54 button, said detailed task template including detailed
55 parameters of said selected second task.

31-35.   [Canceled]